

Configuring Internet Explorer
Oracle Banking Payments

Release 14.5.0.0.0

[May] [2021]



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1. Configuring Internet Explorer

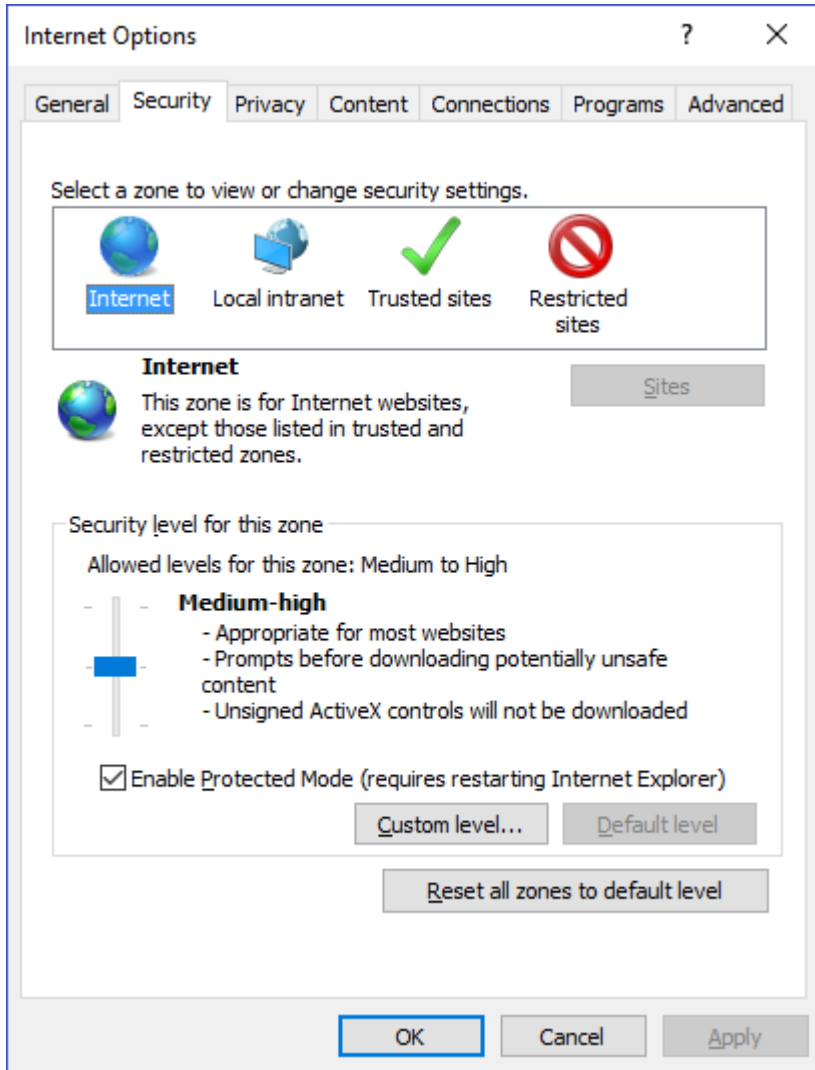
Oracle Banking does not support Microsoft Internet Explorer Beta, Partner Build or a Release Candidate. It must be the Final build of Microsoft Internet Explorer. You can view the version information from the Help menu of Internet Explorer. Select 'About Internet Explorer' from the Help menu.



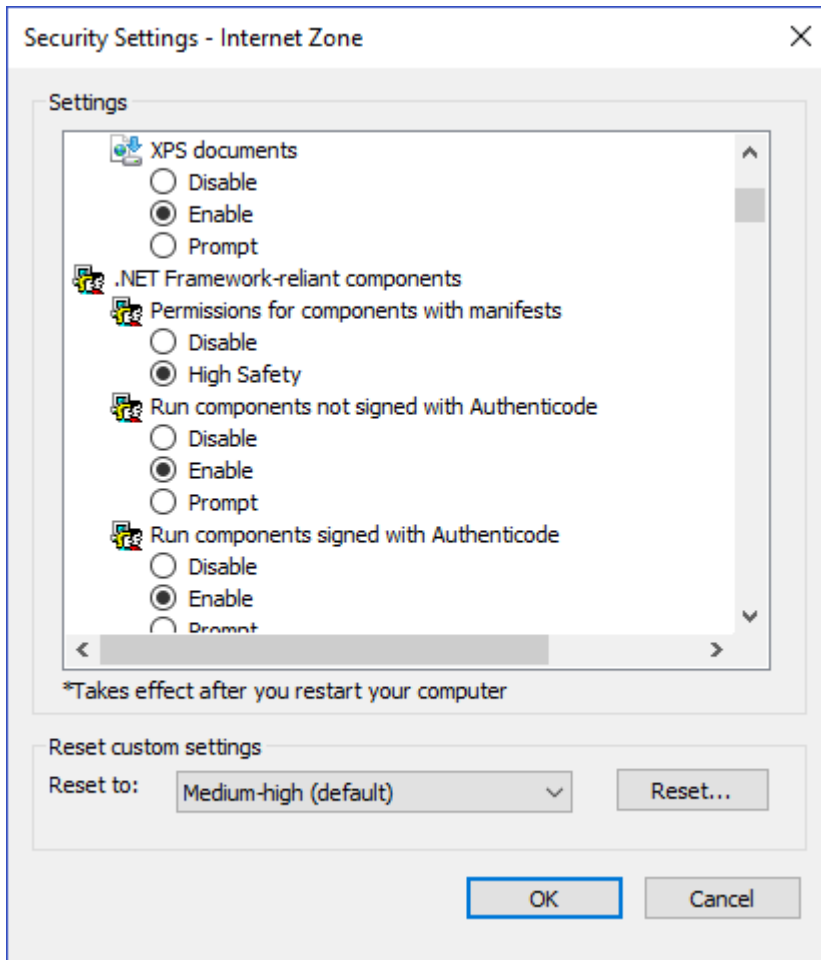
1.1 Configuring Internet Options

In order to run Oracle Banking, you need to configure the internet options as follows:

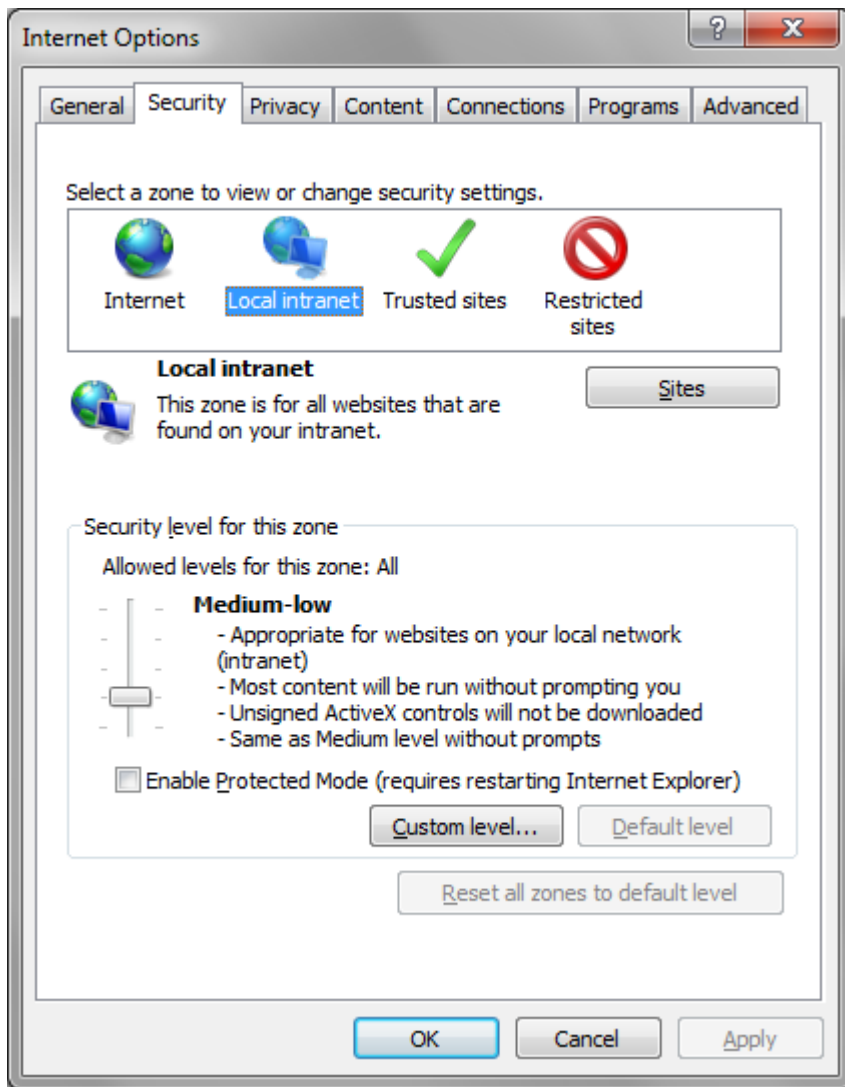
1. Start Internet Explorer. Go to Tools > Internet Options. The 'Internet Options' screen is displayed.



2. Under 'Security' tab, select 'Internet' and click 'Custom Level'. The security settings are displayed.



3. Select 'Enable' for all options except for 'Use Pop-up Blocker'. Click 'OK'.
4. Repeat the above steps for the zone 'Local Intranet'.

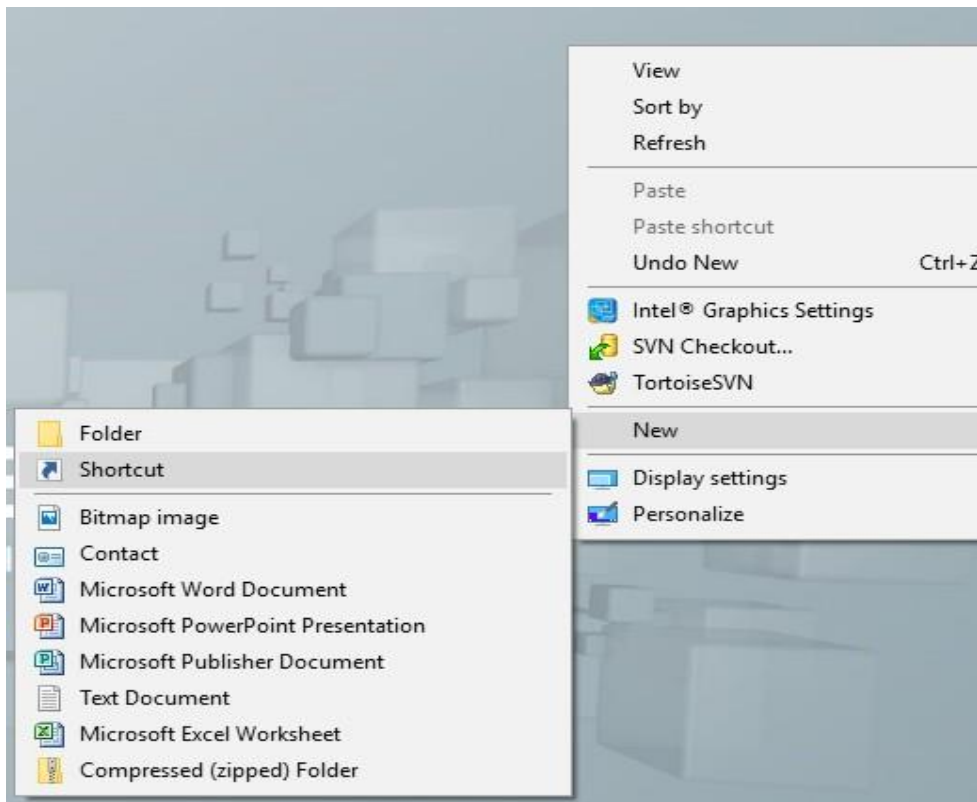


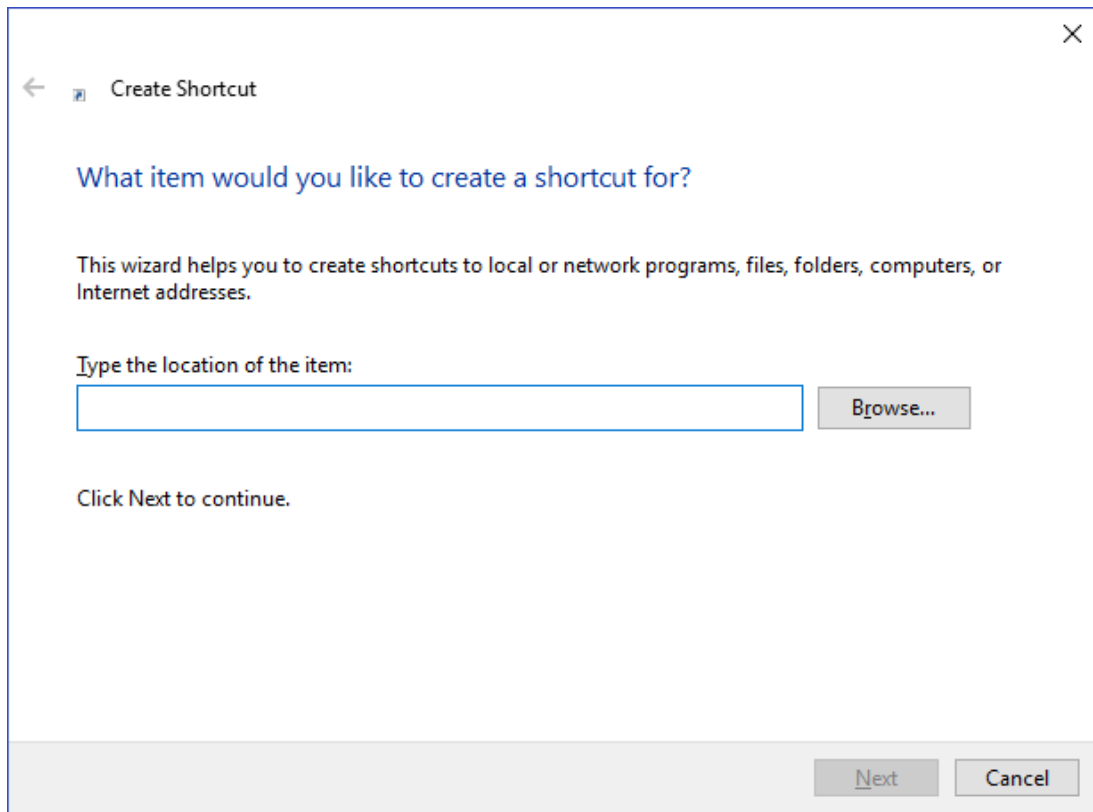
5. Once you have configured the Internet and Local Intranet options, click 'Apply'.

1.2 Creating Shortcut for Oracle Banking Payments Application Browser with – no merge Parameter

To create shortcut for Oracle Banking payments application browser, follow the steps given below:

1. Right click on Desktop, mouse over 'New' and select 'Shortcut'.





2. Click 'Browse' button and select 'IExplorer.exe' from its location.
3. To create a shortcut for Oracle Banking payments login page, specify the location of the item in the following format:

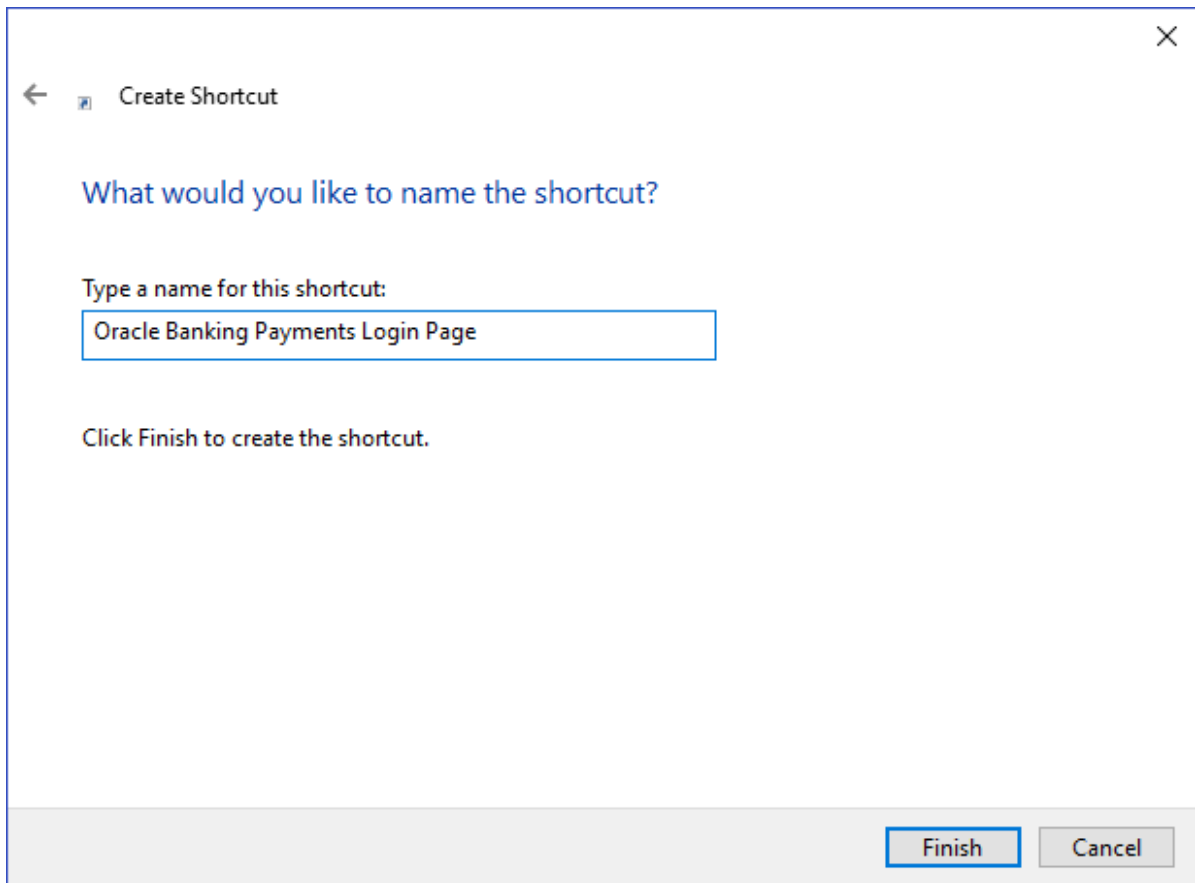
"Location_of_Internet_Explorer" –nomerge "<Application_URL>"

Eg: "C:\Program Files\Internet Explorer\iexplore.exe" –nomerge
"<Application_URL>"

In this case *C:\Program Files\Internet Explorer\iexplore.exe* is the location of Internet Explorer.

4. Click 'Next'.

The following screen is displayed:



5. Specify a name for the shortcut.

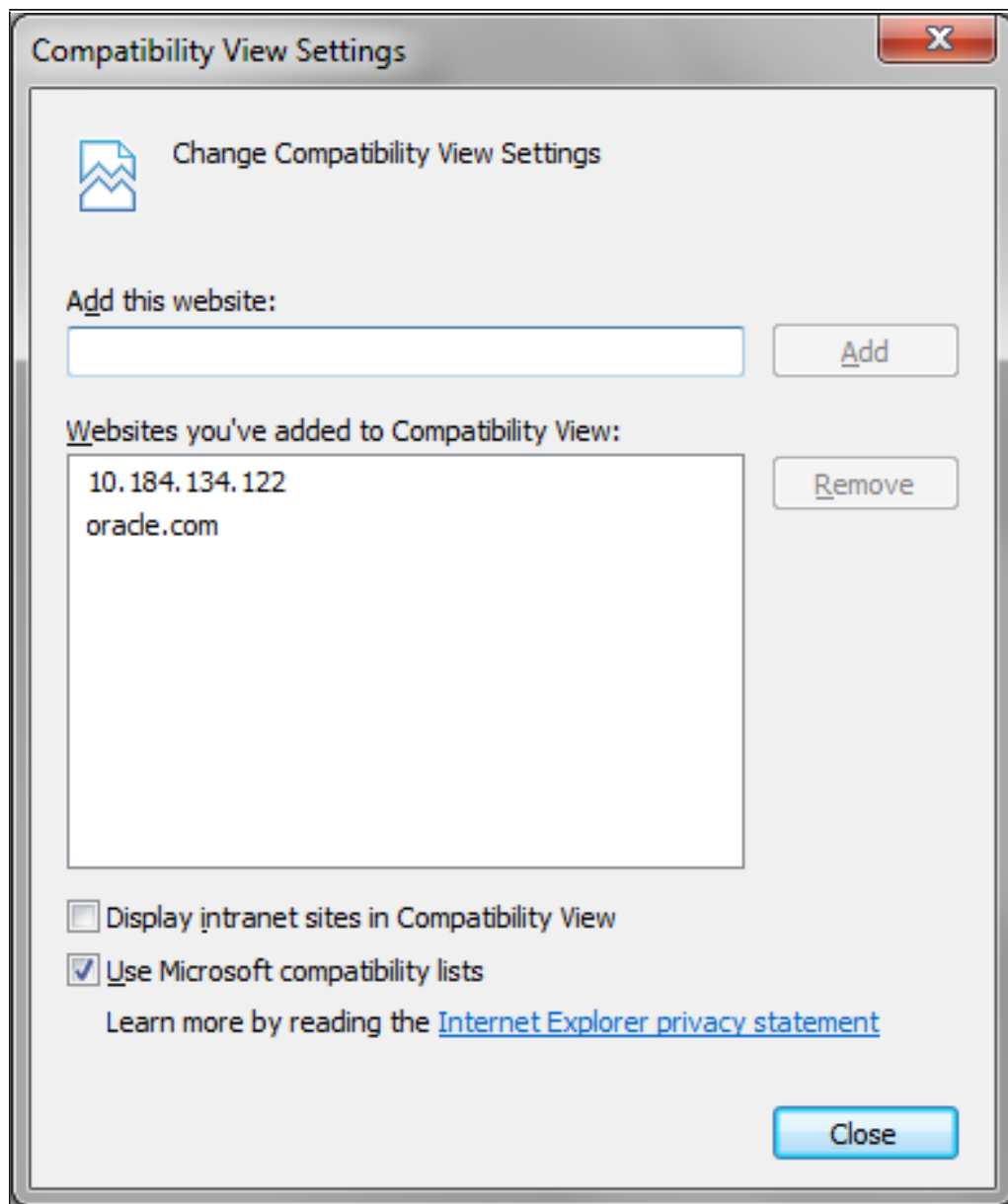
6. Click 'Finish'.



1.3 Setting Compatibility View(IE 11 onwards)

The URL of the Oracle Banking Payments should not be there in the Compatibility View list of the Internet Explorer. You need to follow the URL from compatibility view list by following the steps below:

1. Start Internet Explorer. Go to Tools > Compatibility View Settings.
2. The following screen is displayed:

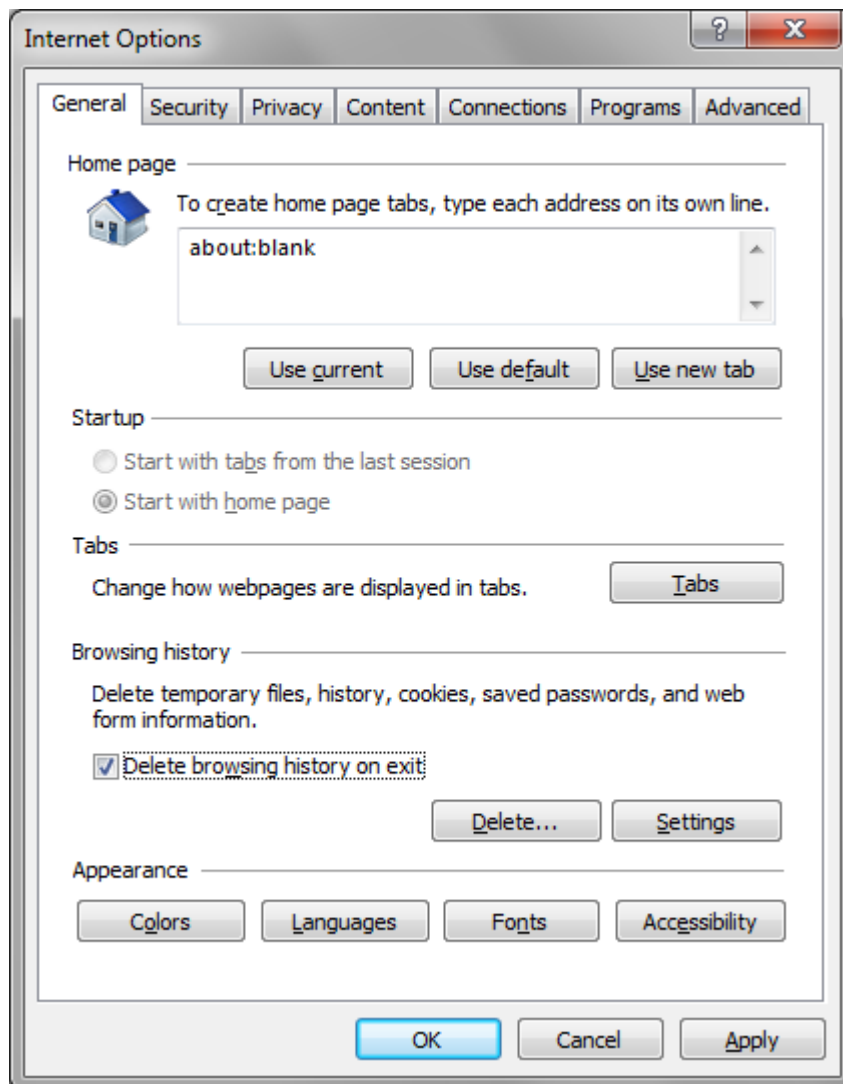


3. Under 'Websites you've added to Compatibility View', check whether the URL to Oracle Banking
4. Application is listed or not. If the URL is listed, select it.
5. Click on 'Remove' button. The URL will be removed. Further, click 'Close' button.

1.4 Clearing the Cache

This section explains the method of clearing Internet Explorer cache. Follow the steps given below:

1. Start Internet Explorer. Go to Tools > Internet Options. Select 'General' tab.



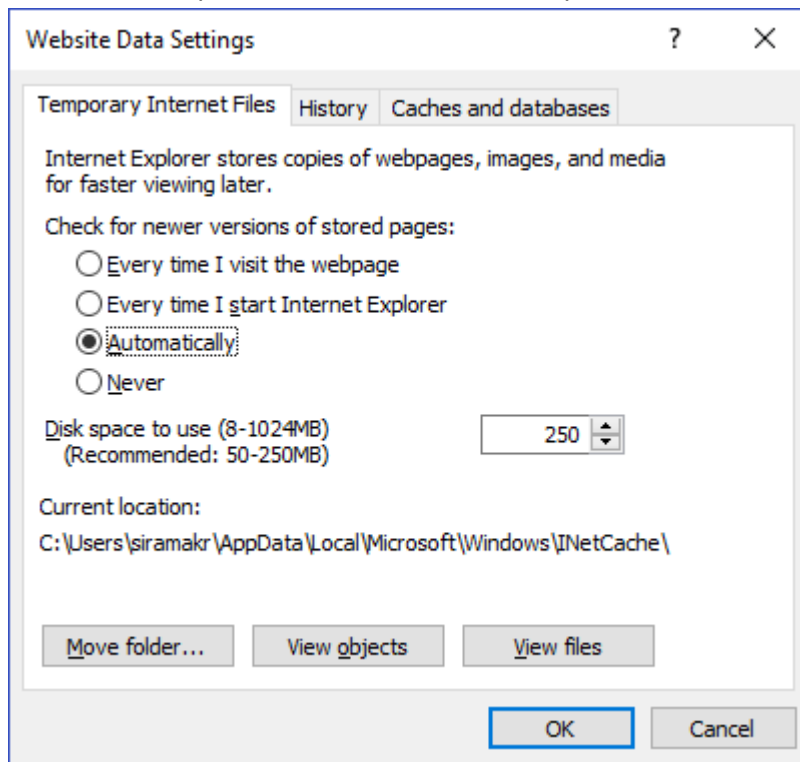
2. Check the option 'Delete browsing history on exit'.

3. To clear the existing cache, click 'Delete' button.

1.5 Suppressing Caching

You can suppress caching the Internet details. Follow the steps given below:

1. Start Internet Explorer. Go to Tools > Internet Options. Select 'General' tab.



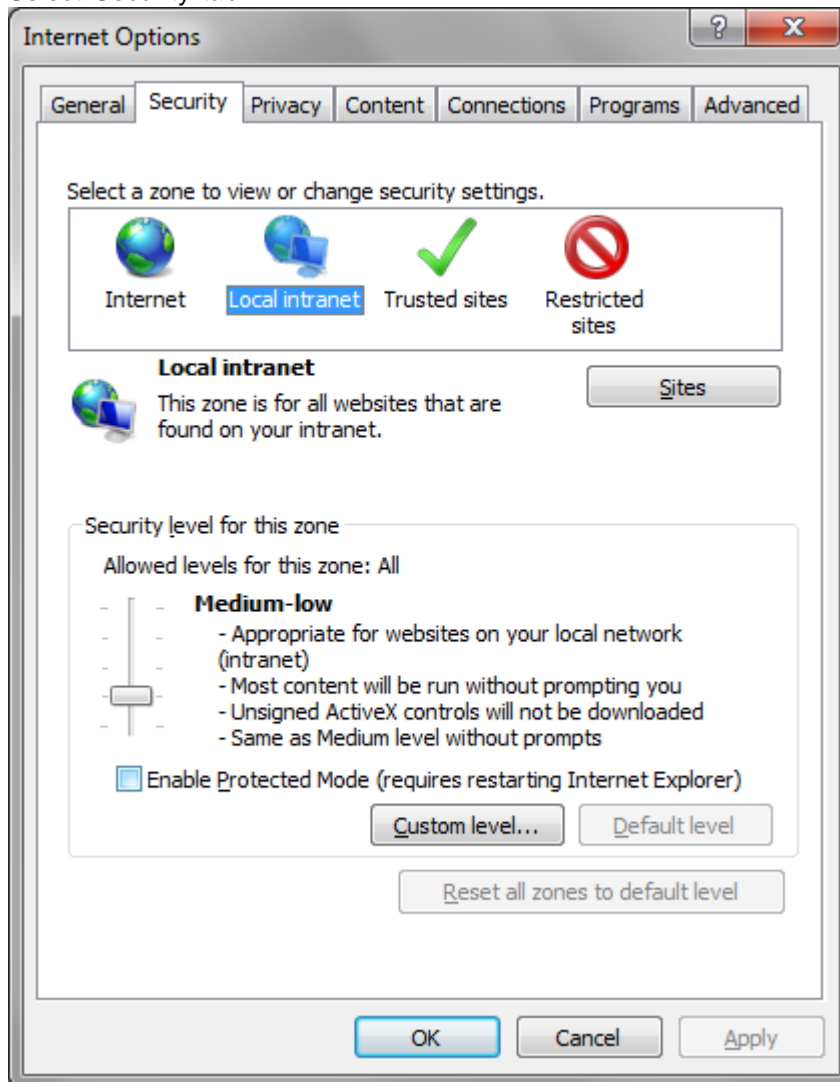
2. Against 'Check for newer versions of stored pages', set the option 'Automatically'.
3. Click 'OK'. You will be navigated back to the 'Internet Options' screen. Click 'OK'.

1.6 Settings for Trusted Sites

In order to remove the site from the list of trusted sites, follow the steps given below:

1. Start Internet Explorer. Go to Tools > Internet Options.

Select 'Security' tab.



2. Click 'Local Intranet' zone.

3. Click 'Sites' button. Following screen is displayed:

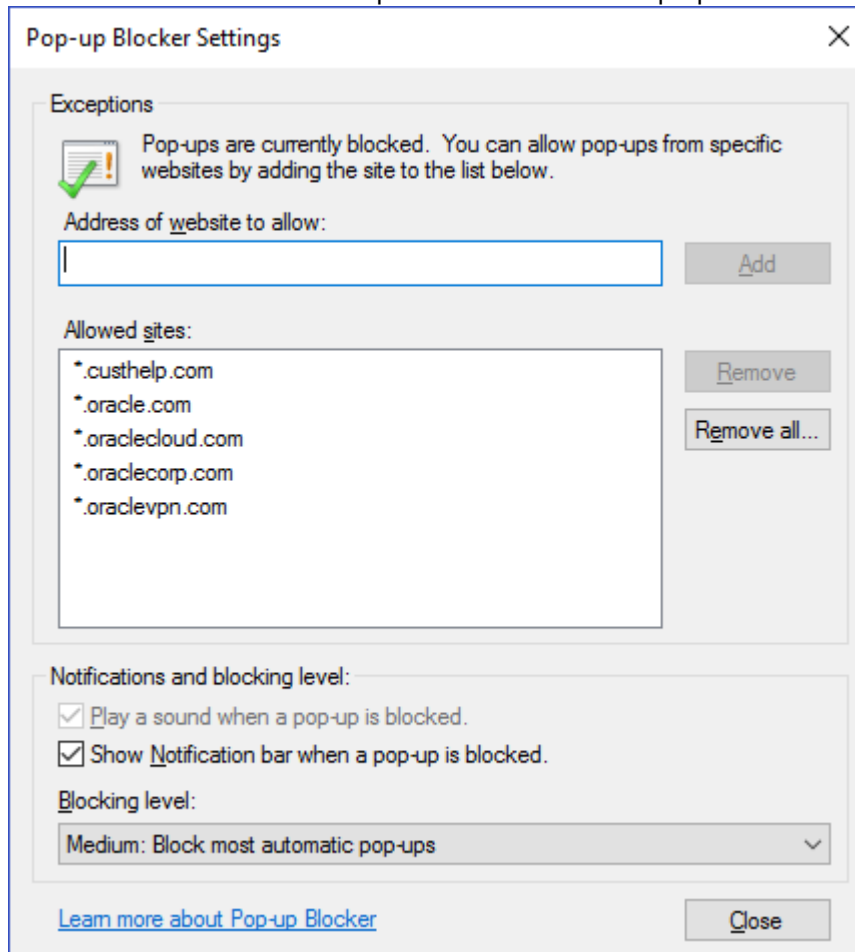


4. Uncheck all the options on the screen.
5. Click on 'OK'.

1.7 Settings for Pop-up Blocker

You need to configure the pop-up blocker settings for Internet Explorer. Follow the steps given below:

1. Start Internet Explorer. Go to Tools > Pop-up Blocker > Pop-up Blocker Settings.



2. Enter the URL in the field 'Address of website to allow'.
3. Click 'Add' button. The URL will be added to the allowed list. Click 'Close' button.

1.8 Browser Behaviour

On clicking List of Values (LOV) button in the application, the cursor is positioned before the '%' symbol in the query field.

Note:

Do not save the password while login to application. In internet explorer make sure that the below check boxes are uncheck. Tools > Internet Options > Content > Auto Complete > Settings > Use Auto Complete For > User names and passwords on forms & Ask me before saving password.



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